



Notice of meeting of

Executive

To:	Councillors Waller (Chair), Ayre, Steve Galloway, Moore, Morley, Reid and Runciman
Date:	Tuesday, 29 March 2011
Time:	2.00 pm
Venue:	The Guildhall, York

AGENDA

Notice to Members - Calling In:

Members are reminded that, should they wish to call in any item on this agenda, notice must be given to Democracy Support Group by:

10:00 am on Monday 28 March 2011, if an item is called in *before* a decision is taken, *or*

4:00 pm on Thursday 31 March 2011, if an item is called in *after* a decision has been taken.

Items called in will be considered by the Scrutiny Management Committee.

1. Declarations of Interest

At this point, Members are asked to declare any personal or prejudicial interest they may have in the business on this agenda.

2. Minutes (Pages 3 - 10)

To approve and sign the minutes of the Executive meeting held on 15 March 2011.

3. Public Participation

At this point in the meeting, members of the public who have registered their wish to speak regarding an item on the agenda or a matter within the Executive's remit can do so. The deadline for registering is **5:00 pm on Monday 28 March 2011**.

4. Executive Forward Plan (Pages 11 - 12)

To receive details of those items that are listed on the Forward Plan for the next two Executive meetings.

5. Minutes of Working Groups (Pages 13 - 38)

This report presents the minutes of meetings of the Local Development Framework Working Group and the Equality Advisory Group and asks Members to consider the advice given by the Groups in their capacity as advisory bodies to the Executive

6. Customer Complaints Policy Review - Final Report (Pages 39 - 50)

This report presents the findings of the Task Group set up by the Effective Organisation Overview & Scrutiny Committee to carry out a review of Customer Complaints procedures and seeks approval for the Group's recommendations. Councillor Firth, Chair of the Task Group, will be attendance to present the report.

7. Cycling City Programme - Progress Report 5 (Pages 51 - 96)

This is the fifth and final report to provide an update on the progress of the Cycling City York (CCY) Programme, highlighting works and achievements in the programme throughout its lifetime and initial conclusions.

8. Urgent Business

Any other business which the Chair considers urgent under the Local Government Act 1972.

Democracy Officer:

Name: Fiona Young

Contact details:

- Telephone – (01904) 551027
- E-mail – fiona.young@york.gov.uk

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details are set out above.